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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Statistical table of consumer protection checking results in 2021**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Check type | Number of operations listed for checking | Number of operations closed/temporarily closed/not open | Number of operations actually checked | Number conforming | Number failing | Conformity rate  |
| Swimming Pool | 429 | 143 | 286 | 265 | 21 | 92.7% |
| Fitness Center Standardized Contract | ＊842 | 73 | 666 | 614 | 52 | 92.2% |
| Gift Voucher Standardzed Contract  | 147 | 46 | 101 | 80 | 21 | 79.2% |

＊The fitness centers listed for checking included 103 operators that have not yet adopted Member Enrollment Standardized Contract. |
| Check type |  No. Year | Number listed for checking | Number actually checked | Number conforming | Number failing | Conformity rate |
| Swimming pool | 109 | 445 | 397 | 374 | 23 | 94.2% |
| 110 | 429 | 286 | 265 | 21 | 92.7% |
| Increase/decrease in 2021 on 2020 | -16 | -111 | -109 | -2 | -1.5% |
|  |  |  |  |  |  |  |
| Check type |  No. Year |  Number listed for checking | Number actually checked | Number conforming | Number failing | Conformity rate |
| Fitness Center Member Enrollment Standardized Contract | 109 | 628 | 524 | 433 | 91 | 82.6% |
| 110 | 842 | 666 | 614 | 52 | 92.2% |
| Increase/decrease in 2021 on 2020 | +214 | +142 | +181 | -39 | +9.6% |
|  |  |  |  |  |  |  |
| Check type |  No. Year | Number listed for checking | Number actually checked | Number conforming |  Number failing | Conformity rate |
| Gift vouchers issued by sports venue operators | 109 | 132 | 125 | 103 | 22 | 82.4% |
| 110 | 147 | 101 | 80 | 21 | 79.2% |
| Increase/decrease in 2021 on 2020 | +15 | -24 | -23 | -1 | -3.2% |

1. Number of operations listed for checking includes operations not open, closed or temporarily closed at the time of checking.
2. Number of operations actually checked does not include operations not open, closed or temporarily closed at the time of checking.

Article 36 of the Consumer Protection Act stipulates that if, after an investigation taken in accordance with Article 33, the municipal governments or the county (city) governments believe that the goods or services provided by traders have endangered or will endanger the lives, bodies, health or property of consumers, the governments shall order such traders to immediately improve within the time limit, recall or destroy such goods or services; where necessary, the governments shall order such traders to cease the design, production, manufacturing, processing, importation, distribution of such goods or the rendering of such services, or take other necessary actions.

Article 58 of the Consumer Protection Act stipulates that a trader violating an order of the competent authority in accordance with Article 36 or 38 shall be punished each time by an administrative fine of NT$60,000 to NT$1,500,000.